



# WWW.MY.GOV.GE NEWSLETTER

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## DATA EXCHANGE AGENCY HAS BECOME AN OFFICIAL SERVICE PROVIDER FOR MICROSOFT PROJECTS



Data Exchange Agency ("DEA") of the Ministry of Justice of Georgia and Microsoft Services Organization (Microsoft) signed an agreement per which "DEA" has become a partner of Microsoft and its official service provider. The above-mentioned implies that "DEA" is given an authority to engage in and promote, within the scope of its competence, the implementation of Microsoft's projects.

"It can safely be said, that today we broke the ground for an unprecedented model of cooperation. Such multinational corporation as

Microsoft is has agreed to use the expertise and knowledge of local organization, in this case, Data Exchange Agency for implementing its global projects in various countries. This implies that Microsoft recognizes a high quality and uniqueness of software created by Data Exchange Agency as well as the professionalism and high competence level of its employees and wishes to use these assets in the process of implementing its global projects." - **Irakli Gvenetadze**, DEA Chairman commented.

This successful cooperation has enabled provision of electronic services to business organizations. Customers receive information from various government agencies via unified, well-defined protocol, from the centralized information source. More than 50 largest organizations are connected to the "3G". Up to 100 different electronic services have been integrated into the solution, such as: person identification, information about real estate, information about debt towards government, tax payers' registry, etc. Moreover, the solution incorporates "My.gov.ge" - a portal rendering various electronic services offered by both government and business organizations.

"Microsoft is committed to support Georgia's development and today's agreement is yet another proof of that. We are a trusted partner of organizations and institutions in the country and we will continue to be in the future as we are looking forward to globally leverage "DEA" experience and expertise in "Microsoft Services" projects," said **Laurent Danican**, Enterprise Services Director for Microsoft Central and Eastern Europe (Continued on P. 2).

Ministry of Justice of Georgia  
www.justice.gov.ge

PUBLIC SERVICE HALL  
www.house.gov.ge

my.gov.ge  
www.my.gov.ge

www.sda.gov.ge

NATIONAL AGENCY OF PUBLIC REGISTRY  
www.napr.gov.ge

National Archives of Georgia  
www.archives.gov.ge

www.nbe.gov.ge

www.notary.ge

Legislative Herald of Georgia  
www.matsne.gov.ge

www.eAuction.ge  
www.eAuction.ge

www.tbilisi.gov.ge

(Continued from P.1) On a more general level, DEA has a long history of cooperation with Microsoft. In 2013, parties have signed a Security Cooperation Program agreement and in 2014 - Microsoft nominated DEA among the most important partners and produced a video material on their successful cooperation.



## FIRST BUSINESS HOUSE TO OPEN IN GEORGIA



Georgia is introducing a completely new model for effective state-business relations by starting to construct the first Business House that will unite more than 600 state services needed for the business community to effectively do their jobs.

Today Georgian authorities laid the foundation for the country's first Business House at its construction site in Tbilisi's Ortachala district. Once operational, business people and legal entities can visit the new Business House or go online and access the services via a new electronic platform.

The new center will provide the following services: State property management and privatization; Natural Resources Licenses; Construction permissions; Energy projects; Agriculture assistance state programs; 'Produce in Georgia' services; Partnership Fund services.

Spaces inside the Business House will be divided into several areas including immediate service area, general service area and consultation service area. The space was designed as a one-stop place for all business-related queries and it offered new services as well as existing services.

One of the new services is a 'Once Only' tool, in which business people provide their information to the public administration only once. Their information will be saved on a universal database so any time they visit a state institution, their data can be quickly and easily accessed from the Business House, thus removing the need for clients to reenter their details.

Other commercial services will also be available such as banks, legal advice, real estate assistance and more.

About 250 people will be employed at the new Business House, which will have the capacity to provide more than 600 services to about 1,200 customers daily.

## THE DELEGATION OF THE MALAYSIAN CONSTRUCTION INDUSTRY DEVELOPMENT VISITED LEPL DATA EXCHANGE AGENCY

The Malaysian delegation visited LEPL Data Exchange Agency of Ministry of Justice of Georgia. The delegation was introduced to the implemented projects in Georgia about e-governance, data exchange infrastructure-services and open governance, also the representatives of the agency shared the experience, which the agency had accumulated in this direction for these years (Continued on P.3).

(Continued from P.2) „We are glad that representatives of different countries are interested in the experience of our agency. Today we have introduced to our Malaysian colleagues the specifics of our agency’s work and all the projects, which are related to the e-governance and development of e-services”- **Nikoloz Gagnidze**, Acting Chairman of LEPL Data Exchange Agency of Ministry of Justice of Georgia.

Malaysian counterparts were also introduced the tendencies of the development of cyber and information security in Georgia and the online platform of delivery of e-services with the one window principle –the Citizen portal (MY.GOV.GE).



### TRAINING SESSION IN INFORMATION SECURITY FUNDAMENTALS

on September 26-30, LEPL Data Exchange Agency of the Ministry of Justice of Georgia conducted next round of five-day training session in Information Security fundamentals. The training was attended by the representatives of subjects of critical information systems.

The goal of the training was to raise awareness about the requirements of information security and to introduce the stages of information security planning, implantation and audit. In particular, attendees have acquired knowledge in the main principles of information security, respective legal base, organization’s connection to information security and basic stages of information system management, its audit and implementation.

Training participants were also introduced to the practical exercises, completion of which made it a lot more effective to master the program.

The training was concluded by testing and certificates will be issued based on the results of tests.



### THE ELECTRONIC SYSTEM OF DOCUMENT FLOW WAS IMPLEMENTED IN 3 MUNICIPALITIES BY THE AGENCY OF PUBLIC REGISTRY

National Agency of Public Registry has completed the implementation of electronic system in 3 municipalities. The system has already been functioning in real mode at the City councils and administrative boards of Dusheti, Mtskheta and Tianeti. It should be noted that about the implementation of the system was conducted testing and training of employees at each municipality step by step.

The electronic system of the document flow at the mentioned municipalities will play a great role in the process of the implementation of e-governance. Its help will simplify the communication for the administrative boards and city councils with their employees, citizens or other agencies and organizations. (Continued on P.4)



(Continued from P.3) The system will help the municipalities to perform the functions more effectively, and will take their production process to a completely new level.

In particular, the paper documents will completely be replaced by electronic, a unified database will exist, the citizen's service time will be reduced, and the process of service delivery will become complete and effective, the electronic documents archive, control mechanisms and performing the applications of citizens will be activated. Besides this, with the help of the

database of the program, the exchange process of documents between the city councils will become totally automated, which will reduce their financial and time expenses and will make the performance even more effective.

Electronic system of the document flow will significantly simplify the process of getting services for the citizens too. With the help of the program they can ask and receive the answer about the information protected at the government office, via internet with the electronic application without territorial limitation, they can search their submitted document and the government offices' s decision about it.

Totally the electronic document flow system is implemented in 8 regional municipalities, in the capital city and in 10 administrative boards of Tbilisi.

## GITI 2016

MINISTRY OF JUSTICE OF GEORGIA  
DATA EXCHANGE AGENCY

ICT BUSINESS COUNCIL

**Georgian IT Innovation Event**

**GITI 2016**

**GEORGIAN  
GITI  
INNOVATIONS**

**Partnerships for Competitiveness, Innovation and  
Cyber Security**

**9<sup>th</sup> Regional  
Georgian Cyber Security and IT Innovation  
Conference/  
Georgian IT Innovation Awards 2016**

**Organizers:**

ICT Business Council of Georgia  
LEPL Data Exchange Agency of Ministry of Justice of Georgia

November 10-11, 2016  
Hôtels & Préférence Hualing Tbilisi  
Tbilisi, Georgia

Registration Form A for Participants, Speakers and Exhibition: <https://form.jotform.com/62621138180954>

Registration Form B for Competition of IT Projects: <https://form.jotform.com/62622038425956>

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MINISTRY OF JUSTICE OF GEORGIA

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