



# WWW.MY.GOV.GE NEWSLETTER

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## DATA EXCHANGE AGENCY PRESENTED RENOVATED CITIZEN'S PORTAL - MY.GOV.GE



Data Exchange Agency of the Ministry of Justice of Georgia presented updated version of Citizen's Portal - MY.GOV.GE in Sheraton Metechi Palace hotel.

During last several months of work, citizen's portal was changed visually and functionally. New e-services were added. The design of MY.GOV.GE is based on "Metro Style", which is one of the most popular directions nowadays, and

gives users a chance to use e-services provided by different public institutions without having to leave an office or residence. Renovated citizen's portal is also available with the use of tablets and smartphones.

Presentation was attended by the Minister of Justice of Georgia **Tea Tsulukiani**, leaders of different public institutions, which provide e-services through citizen's portal, and representatives of diplomatic corps and NGOs.

Data Exchange Agency of the Ministry of Justice of Georgia actively collaborated with Microsoft and HP in order to create Data Exchange Infrastructure which made it possible to create contemporary model of exchanging data between different public institutions. This served for creating a web portal – an online resource for searching and using public e-services.

In order to register on citizen's portal MY.GOV.GE, one can use new ID card, or username and password, this procedure can be completed in Public Service Halls. However, to take advantage of all services provided by citizen's portal it is recommended to use new ID card. (Continued on P.2).

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By completing several simple procedures, the user of citizen's portal will be delivered services – connected with the person (passport, different types of certificates, interesting information about the surname), property, social services, health, starting up business, communal payments, fines, or other types of payments. Each service is grouped in relevant category, which makes it easier to choose the needed service. The user of citizen's portal can also put all needed services in his or her personal page. Nowadays citizen's portal displays over 70 e-services.

Citizen's portal is also important for carrying out open government initiative. Portal has a section through which any interested party can submit request for public information electronically and receive response.

"Citizen's portal MY.GOV.GE – is your e-government. Principles for portal functioning are: simplicity, flexibility, and security. By updating citizen's portal we made it easier for citizens, state and businesses to relate to each other. We offer citizens to use all state e-services through one stop-shop principle. For example, one can change the address, update property abstract, request public information electronically, or register company and start up business without having to leave an office or residence",- **Irakli Gvenetadze**, Chairman of Data Exchange Agency of the Ministry of Justice of Georgia.

## IN THE SCOPE OF NATO'S PROGRAM - THE SCIENCE FOR PEACE AND SECURITY THE REPRESENTATIVES OF DATA EXCHANGE AGENCY HELD ANOTHER TRAINING CYCLE



Data Exchange Agency of the Ministry of Justice of Georgia inculcates a place in the international field. The projects implemented and the works held by the agency's experts in the direction of e-governance, data exchange infrastructure and information security already brought an international recognition to them.

Along with the other partners Data Exchange Agency collaborates with North Atlantic Treaty Organization (NATO). Since 2012 the representatives of the agency's information security and policy division participate as invited experts and trainers in the trainings held by NATO's Program – The Science of Peace and Security.

Introduction to Information Security, Cyber Security Mechanisms, Security of Websites and Portals, Securing Network Monitoring, Cryptography, Discovering, Registration, Analysis, and

Prevention of Cyber Incidents – these are the issues in which the representatives of Data Exchange Agency are qualified in and in the scope of NATO's program share their knowledge and experience with the representatives of other countries.

Last Year, within the scope of the program, the representatives of the agency held 3 training sessions in Turkey's capital Ankara, at the Middle East Technical University (METU) for Afghan, Macedonian and Montenegrin network administrators.

This year, on January 20-21, the representatives of the agency were invited again to hold trainings. This time trainings were held for Moldavian specialists of corresponding profiles and the learning objectives included not only information security but cyber security as well.

"In 21<sup>st</sup> century cyber and information security is one of the biggest challenges facing practically any country. One of the main directions towards what the Data Exchange Agency is working on is Cyber and Information security. CERT.GOV.GE is the main structure functioning in our organization and is the main body working on Information and Cyber security in our country. Our personnel have the qualification, knowledge, experience, and international recognition needed for coping modern challenges." – **Irakli Lomidze**, The head of the Information Security and Policy Division of the Data Exchange Agency.

The fact that Data Exchange Agency of the Ministry of Justice of Georgia is participating in the scope of the event by NATO's Program of The Science of Peace and Security is conditioned as Georgia having a good reputation in the Information Security issues.

For additional information visit: [www.dea.gov.ge](http://www.dea.gov.ge) ; [www.cert.gov.ge](http://www.cert.gov.ge) .

## STAFF MEMBERS OF DATA EXCHANGE AGENCY OBTAINED CISA STATUS



3 members of Data Exchange Agency staff have acquired CISA (Certified Information Security Auditor) status. With the support of EU TWINNING project DEA representatives underwent preparation courses and successfully passed the exam in Istanbul, Turkey in September, 2013. The status of Certified Information Security Auditor is granted by ISACA.

“This is a big success for our team. Information security auditors certified by ISACA have a privilege to be recognized as trusted professionals in ICT industry throughout the world. We have prepared well-enough for the exam and received appropriate results. Having ISACA certified information security Auditors in our team will certainly increase the productivity of both Data Exchange Agency and its subsidiary unit CERT.GOV.GE.” – **Irakli Gvenetadze**, DEA Chairman.

Along with CISA Certificates, staff members of DEA Information Security and Policy Division also received numbers of other certificates, which is one of the best results in the region and guarantees the highest level of competence of DEA representatives.

Information Security and Policy Division Staff member’s certification:

- 2014 - ISACA – Certified Information Security Manager
- 2014 - ISACA – Certified Information Systems Auditor
- 2013 - ITIL Foundation Certificate in IT Service Management
- 2013 July – ISO 3100 Application of Risk management system
- 2013 July – ISO 9001 Lead Auditor
- 2013 July – ISO 22301 Lead Auditor
- 2012 December - ISO 27001:2005 Information security managements system – Lead Auditor
- 2012 September - ISO 27001:2005 Information security managements system – Lead Implementer
- 2012 September - ISO 22301:2012 – Business Continuity Management - Lead Implementer
- 2012 February - ISO 27001:2005 Information security managements system – Implementer
- 2012 February - ISO 27001:2005 Information security managements system – Internal Auditor
- 2012 October - Use case modeling - George Washington University School of Business

## DEA’S RECOMMENDATIONS RELATED TO THE CYBER-ATTACKS ON THE WEBSITE OF GEORGIA’S PARLIAMENT

Data Exchange Agency of the Ministry of Justice of Georgia prepared a package of recommendations about the cyber-attack on the website of the Parliament of Georgia.

Computer Emergency Response Team (CERT.GOV.GE) of the agency studied the cyber-attack on the website of parliament in details and prepared a relevant report which analyses the incident and describes the methods for coping such potential incidents.

„The cyber-attack on the website of parliament was caused by the existence of so-called weak points. Data Exchange Agency of the Ministry of Justice of Georgia and “Smart Logic” actively work on raising the security of the websites of governmental organizations. Nowadays “Smart Logic” serves up to ten governmental units and this service guarantees security against cyber-attacks. The Parliament of Georgia denied the assistance of “Smart Logic” and decided to administer its online resources on its own, but because specific knowledge is required to secure the website, the weak points were not eliminated and suffered the cyber-attacks. Data Exchange Agency, as well as “Smart Logic” are ready to assist if parliaments accepts the service. At this stage, Data Exchange Agency prepared a package of recommendations and sent it to the parliament.” – **Irakli Gvenetadze**, Chairman of Data Exchange Agency of the Ministry of Justice of Georgia.

## SEMINAR ON OPEN DATA ISSUES



On January 29-30, a seminar on Open Data issues was held at Sheraton Metechi Palace Hotel. The event was initiated by Data Exchange Agency of the Ministry of Justice of Georgia and supported by EU Twinning Project for strengthening e-Governance in Georgia.

**Irakli Gvenetadze**, DEA Chairman, **Rusudan Mikhelidze**, Head of Analytical Department of the Ministry of Justice of Georgia and **Christian Rupp**, representative of Digital Austria of Austrian Federal Government made opening remarks for the seminar participants.

The seminar was led by renowned Austrian and German experts from public, non-governmental and educational institutions, who possess an extensive experience in electronic and open

governance.

Representatives of Transparency International and Jumpstart Georgia also addressed seminar participants.

The seminar was attended by the representatives of public agencies and non-governmental organizations. The seminar aimed to stimulate discussions on open data solutions and open data portal concepts within the prism of international best practices. The seminar was intended to fulfill certain obligations taken within the Open Government Partnership action plan, which considers supporting Open Data Portal development.

## HP WITH THE SUPPORT OF DEA HELD A SEMINAR ON MODERN INFORMATION SECURITY CHALLENGES



A seminar was held by HP and Data Exchange Agency of the Ministry of Justice of Georgia in hotel Radisson Blue Iveria on the topic "The importance of Information Security in the contemporary society".

The participants of the seminar were addressed by the deputy of the Minister of Justice, **Alexandre Burchuladze** who underlined the importance of Information Security and the role of information and communication technologies in contemporary life.

Seminar was attended by the representatives of public and telecommunication sector.

"It is important for us that HP, which is one of the biggest companies in Information Technology, and British Standards Institute (BSI) share their experiences about Information Security. I'm glad that seminar is supported by the Data Exchange Agency of the Ministry of Justice of Georgia which is an institution liable for the development of E-governance and Information Security in Georgia." – **Irakli Gvenetadze**, Chairman of the Data Exchange Agency of the Ministry of Justice of Georgia.

"In the 21<sup>st</sup> century it is impossible for the society to function without Information and Communication Technologies. Each field, including consumer's market, financial sector, industry, transport, or state structure are all related to modern technologies which means that all of them possess informational assets which have critical importance. As a result, we should have information on how to protect those assets and provide high level of Information Security." – **Giorgi Sophromadze**, representative of HP Georgia.

## MY.GOV.GE FACEBOOK PAGE LAUNCHED



Data Exchange Agency of the Ministry of Justice of Georgia has launched an official Facebook page for its subsidiary unit CERT.GOV.GE (Computer Emergency Response Team). From now on the page will feature reader-friendly information on various information security related themes such as information security itself, cyber incidents, infected websites, cyber-attacks and others. Visitors will also obtain reliable information about user security tips on how to protect ourselves while working with computer systems.

“Since Facebook represents one of the best platforms for interacting with customers, we have decided to create CERT.GOC.GE’s official FB page. This is just a beginning and we plan to offer comprehensive information

to our visitors on broken and dangerous websites, widely prevalent viruses and international and domestic information security statistics. On the page visitors will also get to know basic useful tips on how to protect ourselves and our systems from numerous threats we face every day while using computers or other mobile devices.” – **Irakli Gvenetadze**, DEA Chairman.

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